QUICK GUIDE

J159

DESKTOP PHONE



AVAYA | Experiences That Matter

Description

The Avaya J159 IP Phone is an IP Phone packed with lots of capabilities. It meets the everyday voice communications needs and a lot more. It features primary and secondary color displays, 4 softkeys, high definition audio quality, integrated Gigabit Ethernet interface, headset support, and optional Wi-Fi®.

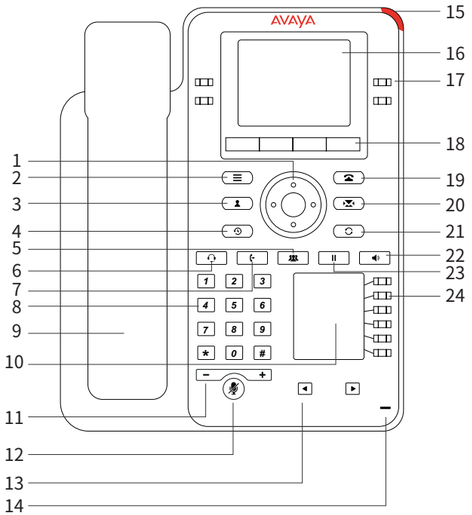
We hope you like it!.

© 2020 Avaya Inc. All Rights Reserved.

Buttons/Keys

Front

1. **Navigation cluster**—Used to navigate on the Phone screen.
   - Up and Down arrow keys: to scroll up and down.
   - Right and Left arrow keys: to move cursor in the text input field, and to toggle values in the selection fields.
   - OK button: to select the action assigned to the first soft key.
2. **Main menu**—Displays the list of options, such as Features, Applications, Settings, Network information, Administration, and About.
3. **Contacts**—Displays the entries in your Contacts list.
4. **Recents**—Displays call history list.
5. **Transfer**—Used to transfer a call.
6. **Headset**—Used to turn on headset, and also to toggle your call from the speaker to headset.
7. **Conference**—Used to initiate a conference call and also to add a participant to a conference call.
8. **Dialpad keys**—Used to dial the phone extensions or enter alphanumeric characters and special symbols.
9. **Handset**—Used to receive and make calls.
10. **Secondary display**—Provides quick access to line appearances, features, and phone menus.
11. **Volume**—Used to adjust volume of a handset, a speaker, or a ringtone.
    - (+): To increase the volume.
    - (-): To decrease the volume.
12. **Mute Button**—Used to mute and unmute the outgoing audio.
13. **Mic**—The mic of the phone.
14. **Left, Right keys**—Used to navigate on the Secondary Display screen.

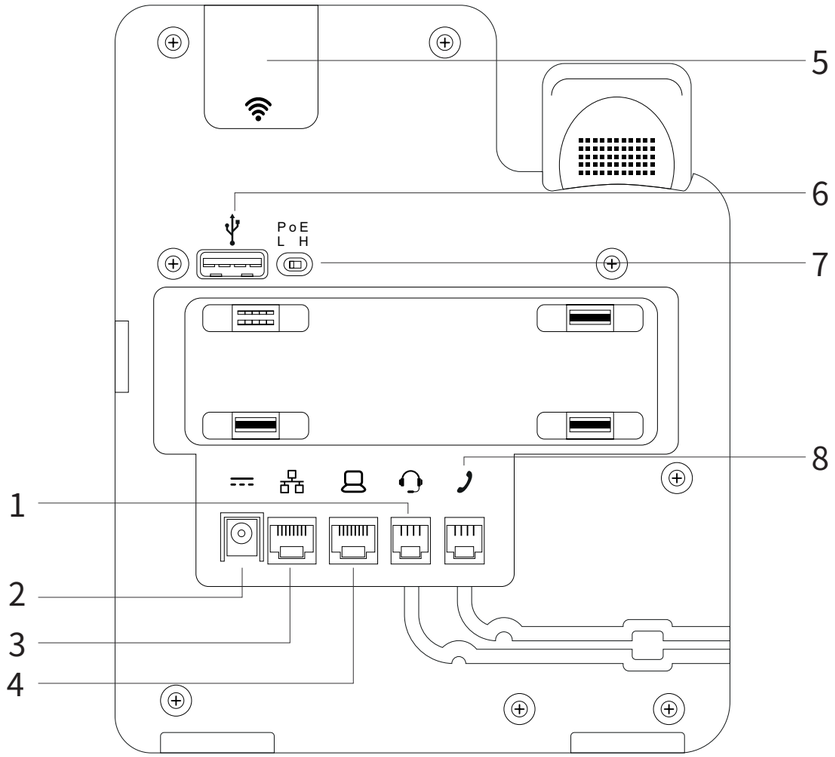


15. **Beacon LED**—Provides visual alerts for the following:
    - Incoming call
    - Voice mail
16. **Phone display**—Displays two areas:
    - Top Bar: It is always visible, and displays communication status, time and date, and device status.
    - Application area displays the following:
      - Application header: It displays the context specific application title, and one or more subtitles. Depending on the appearance type and the call state, the header displays details of the call.
      - Application content area: it displays menus, lists, pop-up windows, images, or other application content.
      - Softkey labels area: it displays labels with information about the state of the Soft Key buttons.
17. **Line Keys**—Used to select the corresponding line or feature. Each line key has a combination of red and green LEDs that provide call or feature specific visual alert. Note: The default action depends on the application and the context.
18. **Softkeys**—Used to select the corresponding label of context-specific actions. With the Help soft key, you can view a short description of the features available on your phone.
19. **Phone key**—Displays the Phone screen.
20. **Voicemail**—Used to dial the configured voice mail number to receive a voice message.
21. **Redial**—Used to redial the most recently dialed number from any screen of the phone.
22. **Speaker**—Used to turn on the speaker.
23. **Hold**—Used to put an active call on hold and resume a held call.
24. **Line Keys**—Used to select the corresponding line or feature. Each line key has a combination of red and green LEDs that provide call or feature specific visual alert. Note: The default action depends on the application and the context.

© 2020 Avaya Inc. All Rights Reserved.

Back

1. **Headset Jack**—To connect the headset.
2. **5V DC Jack**—To connect the power supply.
3. **Network port**—To connect the Ethernet cable.
4. **PC port**—To connect the computer. Note: PC port is disabled when a Wi-Fi network is used.



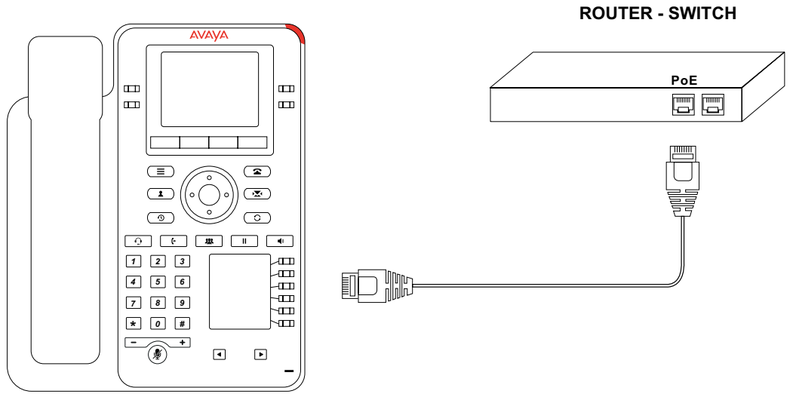
5. **WLAN Module Panel**—To connect the power supply.
6. **USB Port**—To connect the USB device.
7. PoE Slide Switch To set the PoE value to one of the following:
   - L: Class 1
   - H: Class 2
8. **Handset Jack**—To connect the handset.

© 2020 Avaya Inc. All Rights Reserved.

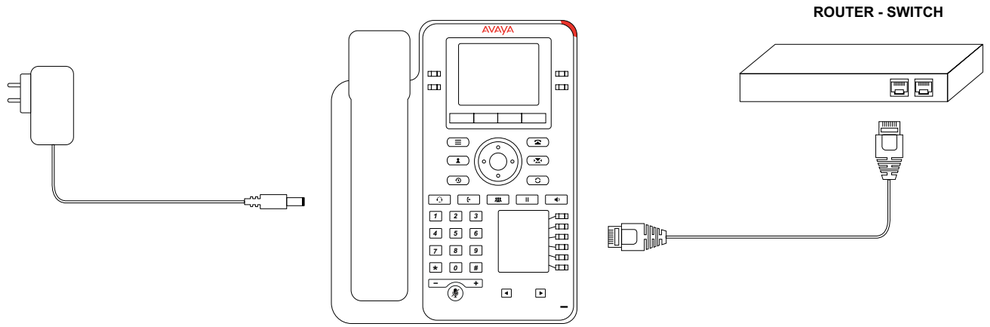
Instructions

To connect the Avaya J159 IP Phone to the Avaya Cloud Office, you must first connect the device to the network and power it up.

1. If your router has PoE port available, connect the J159 ethernet port to your router. The power adapter is not required in this case. The device bootup will start.



2. If your router does not have PoE port available, connect the J159 ethernet port to the available port on your router. Connect the power adapter to the J159. The device bootup will start.



3. Once the device is boots up, it will obtain an IP address from your network.
4. Once connected to the network, the device will automatically connect to ACO, and login.
5. The device may reboot if there is new software that needs to be installed. The latest software for ACO must always be installed on the device in order for it to connect to ACO and provide service.
6. Once the device has network connectivity, allow any upgrades to be completed successfully before attempting to use the phone.

If you are connecting the Avaya J159 IP Phone to the network, via the optionally provided WiFi module:

1. Install the WiFi module in the module panel using the instructions provided with the WiFi module.
2. Connect the power adapter to the J159.
3. Continue from Step 3 above.

© 2020 Avaya Inc. All Rights Reserved.



Experiences
That Matter

Avaya.com