Academic Advising Post-Appointment Session Survey

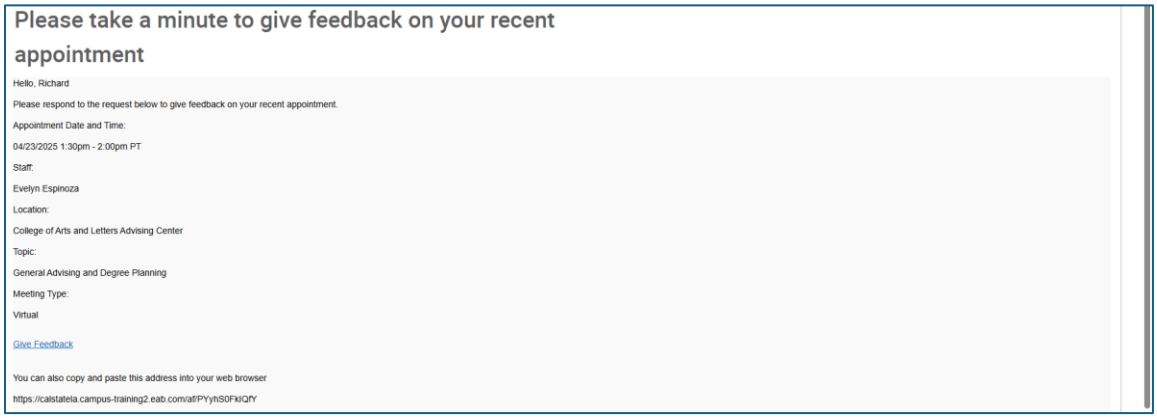
Purpose: The purpose of the Advising post-appointment survey is to assess the students' advising appointment experience at Cal State LA. The information from the survey will be used to produce validating and constructive feedback to continuously improve the advising experience of students and create opportunities to support the professional development for Professional Academic Advisors.

Locations: College Advising Centers Only (Academic Affairs, not including Honors)

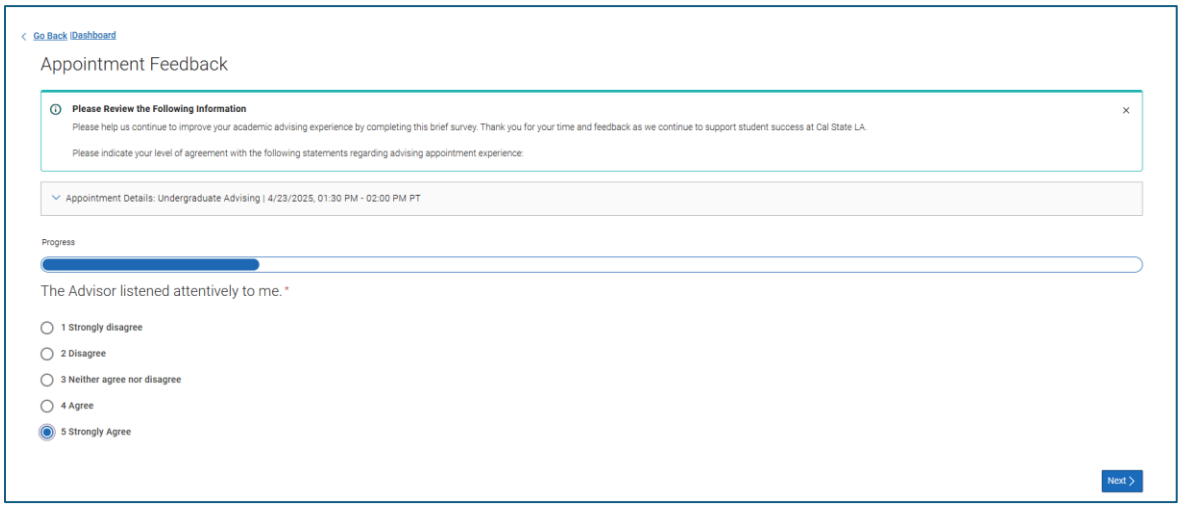
Process: 1 hour after scheduled appointment is concluded, Navigate LA will send an email/SMS to student to complete post-appointment survey.

Student View

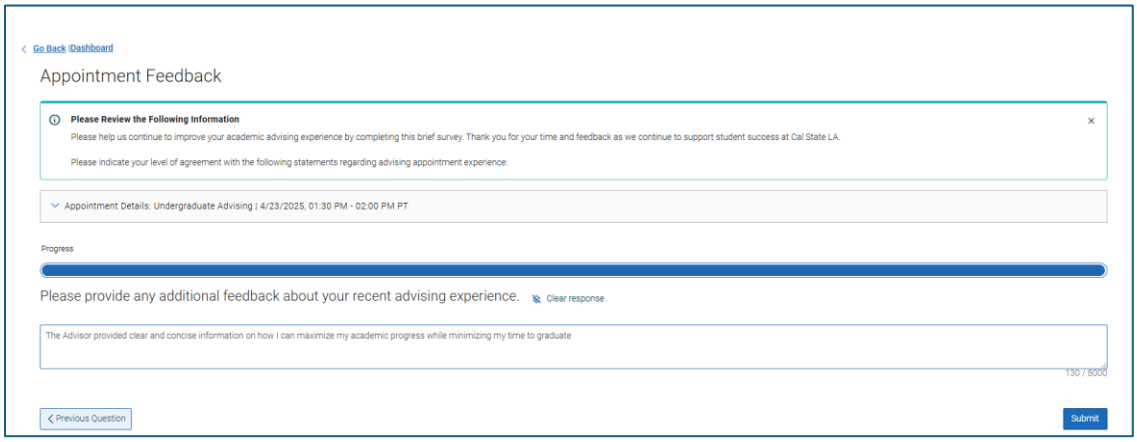
Email Example:



Student view of questions (Likert) Example:



Open-ended Question Example:



Survey Completion Response Example:

