NSSE national survey of student engagement

NSSE 2020 Topical Module Report
Academic Advising

California State University, Los Angeles

IPEDS: 110592

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NSSE 2020 Academic Advising

Administration Summary

California State University, Los Angeles

About This Topical Module

This module examines students' experiences with academic advising, including frequency of interaction with advisors and advising practices that reflect NACADA core values. It also asks students to identify who has been most helpful. The module complements aquestion on the core survey about the quality of students' interactions with academic advisors. Complementary FSSE set available.

Comparison Group

This section summarizes how this module's comparison group was identified, including selection criteria and whether the default option was taken. This is followed by the resulting list of institutions represented in the 'California State' column of this report.

Group label	California State
Date submitted	6/5/20
How was this comparison group constructed?	Your institution customized this comparison group by selecting institutions from all module participants.
Group description	No description provided

California State (N=5)

California State Polytechnic University-Pomona (Pomona, CA)
California State University-Channel Islands (Camarillo, CA)
California State University, Fresno (Fresno, CA)
California State University, Monterey Bay (Seaside, CA)
San Francisco State University (San Francisco, CA)

NSSE 2020 Academic Advising

Frequencies and Statistical Comparisons

California State University, Los Angeles

First-Year Students

Item wording or description	Variable name	Values[c]	Response options	Frequency Distributions[a] Cal State LA Count	Cal State LA %	California State Count	California State %	Statistical Comparisons[b] Cal State LA Mean	California State Mean	Effect size[d]
1. During the current school year, how many times have you discussed your academic interests, course selections, or academic performance with the following individuals?										
a. Academic advisor, faculty, or staff assigned to advise you	AAD01a	0	0	106	13	439	17			
		1	1	198	26	539	22			
		2	2	209	26	671	26			
		3	3	153	20	462	18	**1.9**	1.9	.03
		4	4 or more	105	13	374	14			
		—	Not applicable	15	2	81	3			
			Total	786	100	2,566	100			
b. Academic advisor(s) available to any student	AAD01b	0	0	155	19	648	24			
		1	1	188	25	616	25			
		2	2	182	23	534	21			
		3	3	130	17	390	15	**1.8**	1.6 ** △	.12
		4	4 or more	98	12	265	10			
		—	Not applicable	33	4	106	4			
			Total	786	100	2,559	100			
c. Faculty or instructor(s) *not* assigned to advise you	AAD01c	0	0	362	46	1,193	47			
		1	1	136	18	435	17			
		2	2	115	15	393	15			
		3	3	71	9	236	9	**1.0**	1.0	.01
		4	4 or more	38	5	128	5			
		—	Not applicable	62	8	175	7			
			Total	784	100	2,560	100			
d. Student services staff (career services, academic support, Trio, etc.)	AAD01d	0	0	356	45	1,104	44			
		1	1	122	16	400	16			
		2	2	122	16	425	17			
		3	3	77	10	266	10	**1.1**	1.2 * ▽	-.08
		4	4 or more	43	5	220	8			
		—	Not applicable	60	8	136	5			
			Total	780	100	2,551	100			
e. Success or academic coach	AAD01e	0	0	467	59	1,492	57			
		1	1	76	10	302	12			
		2	2	60	8	274	11			
		3	3	72	9	192	8	**0.8**	0.8	-.04
		4	4 or more	28	4	111	4			
		—	Not applicable	78	10	181	7			
			Total	781	100	2,552	100			
f. Peer advisor or mentor	AAD01f	0	0	368	46	1,100	43			
		1	1	113	15	401	16			
		2	2	87	12	364	14			
		3	3	80	10	267	11	**1.1**	1.3	-.08
		4	4 or more	67	9	270	10			
		—	Not applicable	66	8	154	6			
			Total	781	100	2,556	100			
g. Other, please specify:	AAD01g	0	0	15	30	61	27			
		1	1	1	3	13	6			
		2	2	8	14	22	12			
		3	3	3	6	22	11			
		4	4 or more	13	25	60	25			
		—	Not applicable	12	23	40	18			
			Total	52	100	218	100			

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

NSSE 2020 Academic Advising

Frequencies and Statistical Comparisons

California State University, Los Angeles

First-Year Students

Item wording or description	Variable name	Values[c]	Response options	Frequency Distributions[a] Cal State LA Count	Cal State LA %	California State Count	California State %	Statistical Comparisons[b] Cal State LA Mean	California State Mean	Effect size[d]
2. [If answered "0" to 1a., 1b., and 1c.] Do you know how to contact (in person, email, phone, or online) an advisor at your institution?[j]										
	AAD02		No	11	16	50	21			
			Yes	35	58	147	64			
			Unsure	15	27	33	14			
			Total	61	100	230	100			
3. Thinking about academic advising, how much have people and resources at your institution done the following?										
a. Been available when needed	AAD03a	1	Very little	63	8	175	7			
		2	Some	226	29	675	27			
		3	Quite a bit	273	35	1,060	42	**2.8**	2.8	-.01
		4	Very much	181	24	519	20			
		—	Not applicable	37	5	120	5			
			Total	780	100	2,549	100			
b. Provided prompt and accurate information	AAD03b	1	Very little	44	6	142	5			
		2	Some	231	28	636	25			
		3	Quite a bit	294	38	1,064	43	**2.8**	2.9	-.04
		4	Very much	179	23	561	22			
		—	Not applicable	30	4	129	5			
			Total	778	100	2,532	100			
c. Provided information about learning support services (tutoring, writing center, success skills, etc.)	AAD03c	1	Very little	46	6	135	5			
		2	Some	184	23	528	21			
		3	Quite a bit	281	36	998	40	**3.0**	3.0	-.01
		4	Very much	242	31	762	29			
		—	Not applicable	26	4	119	5			
			Total	779	100	2,542	100			
d. Notified you of important policies and deadlines	AAD03d	1	Very little	69	9	207	8			
		2	Some	187	23	597	24			
		3	Quite a bit	291	38	954	38	**2.9**	2.8	.01
		4	Very much	204	26	665	26			
		—	Not applicable	29	4	110	4			
			Total	780	100	2,533	100			
e. Reached out to you about your academic progress or performance	AAD03e	1	Very little	155	19	602	23			
		2	Some	226	28	679	27			
		3	Quite a bit	210	28	639	26	**2.4**	2.4	.07
		4	Very much	123	16	406	16			
		—	Not applicable	64	8	216	8			
			Total	778	100	2,542	100			
f. Followed up with you regarding something they recommended	AAD03f	1	Very little	163	20	550	21			
		2	Some	185	24	645	26			
		3	Quite a bit	214	28	628	26	**2.4**	2.4	.05
		4	Very much	113	15	371	14			
		—	Not applicable	101	13	341	13			
			Total	776	100	2,535	100			
g. Asked questions about your educational background and needs	AAD03g	1	Very little	193	24	643	25			
		2	Some	200	26	644	26			
		3	Quite a bit	174	23	595	24	**2.3**	2.3	.03
		4	Very much	107	14	353	13			
		—	Not applicable	103	13	305	12			
			Total	777	100	2,540	100			

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

NSSE 2020 Academic Advising

Frequencies and Statistical Comparisons

California State University, Los Angeles

First-Year Students

Item wording or description	Variable name	Values[c]	Response options	Frequency Distributions[a] Cal State LA Count	Cal State LA %	California State Count	California State %	Statistical Comparisons[b] Cal State LA Mean	California State Mean	Effect size[d]
h. Actively listened to your concerns	AAD03h	1	Very little	92	11	278	11			
		2	Some	211	27	643	26			
		3	Quite a bit	234	31	798	31	**2.7**	2.7	-.02
		4	Very much	153	20	533	20			
		—	Not applicable	86	11	281	11			
			Total	776	100	2,533	100			
i. Respected your identity and culture	AAD03i	1	Very little	28	4	86	3			
		2	Some	114	14	372	15			
		3	Quite a bit	267	34	852	34	**3.2**	3.2	.01
		4	Very much	294	38	946	37			
		—	Not applicable	76	10	279	11			
			Total	779	100	2,535	100			
j. Cared about your overall well-being	AAD03j	1	Very little	57	7	215	8			
		2	Some	197	25	566	22			
		3	Quite a bit	238	31	814	32	**2.9**	2.9	.01
		4	Very much	217	28	713	28			
		—	Not applicable	70	9	232	9			
			Total	779	100	2,540	100			
4. Thinking about academic advising, about how often did someone at your institution discuss the following with you?										
a. Your academic goals and future plans	AAD04a	1	Never	47	6	170	6			
		2	Rarely	113	14	348	13			
		3	Sometimes	218	29	733	29			
		4	Often	209	27	666	26	**3.4**	3.4	.05
		5	Very often	157	21	455	18			
		—	Not applicable	28	3	165	7			
			Total	772	100	2,537	100			
b. How your major or expected major relates to your goals and future plans	AAD04b	1	Never	47	6	175	7			
		2	Rarely	121	15	357	14			
		3	Sometimes	202	26	687	28			
		4	Often	220	29	692	28	**3.4**	3.4	.06
		5	Very often	152	20	458	18			
		—	Not applicable	32	4	165	7			
			Total	774	100	2,534	100			
c. Special opportunities (study abroad, internship, service-learning, research, etc.)	AAD04c	1	Never	123	15	310	13			
		2	Rarely	163	21	432	17			
		3	Sometimes	207	26	742	30			
		4	Often	146	20	530	21	**2.9**	3.0 * ▽	-.09
		5	Very often	86	12	310	12			
		—	Not applicable	52	6	205	8			
			Total	777	100	2,529	100			
d. Participation in co-curricular activities (organizations or clubs, performing arts, sports, etc.)	AAD04d	1	Never	145	18	392	15			
		2	Rarely	174	22	476	18			
		3	Sometimes	196	26	704	28			
		4	Often	117	16	458	18	**2.8**	2.9	-.08
		5	Very often	83	11	278	11			
		—	Not applicable	59	8	221	9			
			Total	774	100	2,529	100			

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First-Year Students

Item wording or description	Variable name	Values[c]	Response options	Frequency Distributions[a] Cal State LA Count	Cal State LA %	California State Count	California State %	Statistical Comparisons[b] Cal State LA Mean	California State Mean	Effect size[d]
e. Resources for your well-being (health, counseling, financial guidance, etc.)	AAD04e	1	Never	63	8	208	8			
		2	Rarely	126	16	370	14			
		3	Sometimes	224	29	746	30			
		4	Often	186	25	636	25	**3.3**	3.2	.04
		5	Very often	132	18	384	14			
		—	Not applicable	42	5	185	8			
			Total	773	100	2,529	100			
5. How much have each of the following helped you develop your academic goals and future plans?										
a. Academic advisor, faculty, or staff assigned to advise you	AAD05a	1	Very little	125	16	421	16			
		2	Some	242	30	748	30			
		3	Quite a bit	209	28	702	28	**2.5**	2.5	.05
		4	Very much	131	17	375	15			
		—	Not applicable	65	8	274	11			
			Total	772	100	2,520	100			
b. Academic advisor(s) available to any student	AAD05b	1	Very little	116	15	442	17			
		2	Some	223	29	716	29			
		3	Quite a bit	202	27	640	26	**2.5**	2.4 *** △	.15
		4	Very much	131	17	302	12			
		—	Not applicable	101	13	417	16			
			Total	773	100	2,517	100			
c. Faculty or instructor(s) *not* assigned to advise you	AAD05c	1	Very little	159	20	625	24			
		2	Some	207	27	625	25			
		3	Quite a bit	118	16	414	17	**2.2**	2.1 ** △	.13
		4	Very much	83	11	199	8			
		—	Not applicable	207	25	649	26			
			Total	774	100	2,512	100			
d. Online advising system (degree progress report, etc.)	AAD05d	1	Very little	162	21	546	21			
		2	Some	197	25	593	24			
		3	Quite a bit	131	17	429	18	**2.2**	2.2	.00
		4	Very much	73	9	243	9			
		—	Not applicable	209	26	704	28			
			Total	772	100	2,515	100			
e. Website, catalog, or other published sources	AAD05e	1	Very little	143	18	491	19			
		2	Some	246	32	714	29			
		3	Quite a bit	134	18	496	20	**2.2**	2.3	-.04
		4	Very much	71	9	261	10			
		—	Not applicable	181	23	548	22			
			Total	775	100	2,510	100			
f. Student services staff (career services, academic support, Trio, etc.)	AAD05f	1	Very little	164	21	547	21			
		2	Some	212	27	634	26			
		3	Quite a bit	119	16	423	17	**2.1**	2.2	-.07
		4	Very much	56	8	268	10			
		—	Not applicable	223	28	641	26			
			Total	774	100	2,513	100			
g. Success or academic coach	AAD05g	1	Very little	165	22	579	23			
		2	Some	157	20	490	20			
		3	Quite a bit	97	13	325	13	**2.1**	2.1	.04
		4	Very much	62	8	191	7			
		—	Not applicable	294	37	920	36			
			Total	775	100	2,505	100			

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

First-Year Students

Item wording or description	Variable name	Values[c]	Response options	Frequency Distributions[a] Cal State LA Count	Cal State LA %	California State Count	California State %	Statistical Comparisons[b] Cal State LA Mean	California State Mean	Effect size[d]
h. Peer advisor or mentor	AAD05h	1	Very little	148	19	482	19			
		2	Some	178	22	546	22			
		3	Quite a bit	116	16	465	19	**2.3**	2.3	-.03
		4	Very much	84	12	287	11			
		—	Not applicable	245	31	731	29			
			Total	771	100	2,511	100			
i. Friends or other students	AAD05i	1	Very little	74	10	225	9			
		2	Some	224	29	666	26			
		3	Quite a bit	217	28	857	34	**2.8**	2.8	.00
		4	Very much	214	28	630	24			
		—	Not applicable	43	6	136	6			
			Total	772	100	2,514	100			
j. Family members	AAD05j	1	Very little	95	13	289	11			
		2	Some	209	26	563	23			
		3	Quite a bit	173	22	739	30	**2.8**	2.8	-.03
		4	Very much	249	33	776	30			
		—	Not applicable	46	6	147	6			
			Total	772	100	2,514	100			
k. Other, please specify:	AAD05k	1	Very little	0	0	4	5			
		2	Some	3	12	3	4			
		3	Quite a bit	3	13	6	9			
		4	Very much	9	35	18	19			
		—	Not applicable	10	40	51	63			
			Total	25	100	82	100			

6. Regarding academic advising, who has been the most helpful and in what way?

This final question asked students to respond in an open text box. Comments were recorded for 353 first-year students and 945 seniors. Responses are provided in your "NSSE20 Student Comments" report and in a separate SPSS data file.

These open-ended responses appear exactly as respondents entered them and may not be suitable for distribution without prior review.

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

NSSE 2020 Academic Advising

Frequencies and Statistical Comparisons

California State University, Los Angeles

Seniors

Item wording or description	Variable name	Values[c]	Response options	Frequency Distributions[a] Cal State LA Count	Cal State LA %	California State Count	California State %	Statistical Comparisons[b] Cal State LA Mean	California State Mean	Effect size[d]
1. During the current school year, how many times have you discussed your academic interests, course selections, or academic performance with the following individuals?										
a. Academic advisor, faculty, or staff assigned to advise you	AAD01a	0	0	295	15	773	16			
		1	1	359	18	985	20			
		2	2	466	24	1,119	22			
		3	3	342	17	893	18	**2.1**	2.1	.00
		4	4 or more	424	22	1,159	22			
		—	Not applicable	54	3	156	3			
			Total	1,940	100	5,085	100			
b. Academic advisor(s) available to any student	AAD01b	0	0	380	20	1,159	22			
		1	1	442	23	1,158	23			
		2	2	411	21	1,010	20			
		3	3	323	17	742	15	**1.9**	1.8	.04
		4	4 or more	302	16	831	17			
		—	Not applicable	75	4	180	3			
			Total	1,933	100	5,080	100			
c. Faculty or instructor(s) *not* assigned to advise you	AAD01c	0	0	751	38	1,799	35			
		1	1	325	17	897	18			
		2	2	284	15	851	17			
		3	3	202	11	579	12	**1.3**	1.5 ** ▽	-.08
		4	4 or more	217	11	639	13			
		—	Not applicable	156	8	311	6			
			Total	1,935	100	5,076	100			
d. Student services staff (career services, academic support, Trio, etc.)	AAD01d	0	0	970	50	2,440	48			
		1	1	262	14	868	17			
		2	2	242	13	635	12			
		3	3	158	8	461	9	**1.0**	1.1	-.05
		4	4 or more	128	7	369	7			
		—	Not applicable	173	9	306	6			
			Total	1,933	100	5,079	100			
e. Success or academic coach	AAD01e	0	0	1,259	65	3,467	68			
		1	1	142	8	384	8			
		2	2	133	7	319	7			
		3	3	102	5	288	6	**0.6**	0.6	.01
		4	4 or more	77	4	196	4			
		—	Not applicable	219	11	423	8			
			Total	1,932	100	5,077	100			
f. Peer advisor or mentor	AAD01f	0	0	1,050	54	2,771	55			
		1	1	221	11	601	12			
		2	2	175	9	501	10			
		3	3	127	6	398	8	**0.9**	1.0	-.02
		4	4 or more	162	9	429	8			
		—	Not applicable	199	10	383	7			
			Total	1,934	100	5,083	100			
g. Other, please specify:	AAD01g	0	0	49	30	122	31			
		1	1	13	9	16	4			
		2	2	10	6	31	7			
		3	3	15	8	27	8			
		4	4 or more	39	23	109	26			
		—	Not applicable	45	24	106	24			
			Total	171	100	411	100			

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NSSE 2020 Academic Advising

Frequencies and Statistical Comparisons

California State University, Los Angeles

Seniors

Item wording or description	Variable name	Values[c]	Response options	Frequency Distributions[a] Cal State LA Count	Cal State LA %	California State Count	California State %	Statistical Comparisons[b] Cal State LA Mean	California State Mean		Effect size[d]
2. [If answered "0" to 1a., 1b., and 1c.] Do you know how to contact (in person, email, phone, or online) an advisor at your institution?[j]											
	AAD02		No	16	12	41	14				
			Yes	106	73	236	76				
			Unsure	20	15	32	9				
			Total	142	100	309	100				
3. Thinking about academic advising, how much have people and resources at your institution done the following?											
a. Been available when needed	AAD03a	1	Very little	279	14	562	11				
		2	Some	628	32	1,591	31				
		3	Quite a bit	625	33	1,749	35	**2.6**	2.7	***	-.11
		4	Very much	337	18	1,009	20		▽		
		—	Not applicable	60	3	163	3				
			Total	1,929	100	5,074	100				
b. Provided prompt and accurate information	AAD03b	1	Very little	218	11	506	10				
		2	Some	574	30	1,493	30				
		3	Quite a bit	679	36	1,809	36	**2.7**	2.7		-.04
		4	Very much	390	21	1,076	22				
		—	Not applicable	59	3	168	3				
			Total	1,920	100	5,052	100				
c. Provided information about learning support services (tutoring, writing center, success skills, etc.)	AAD03c	1	Very little	275	14	567	11				
		2	Some	549	28	1,402	28				
		3	Quite a bit	621	33	1,684	33	**2.6**	2.7	**	-.07
		4	Very much	379	20	1,071	21		▽		
		—	Not applicable	99	5	337	7				
			Total	1,923	100	5,061	100				
d. Notified you of important policies and deadlines	AAD03d	1	Very little	316	16	645	13				
		2	Some	518	27	1,353	27				
		3	Quite a bit	620	32	1,703	33	**2.6**	2.7	***	-.09
		4	Very much	409	21	1,167	23		▽		
		—	Not applicable	60	3	189	4				
			Total	1,923	100	5,057	100				
e. Reached out to you about your academic progress or performance	AAD03e	1	Very little	579	30	1,733	34				
		2	Some	489	26	1,310	27				
		3	Quite a bit	440	23	903	18	**2.2**	2.1	***	.10
		4	Very much	245	13	625	13		△		
		—	Not applicable	169	9	484	9				
			Total	1,922	100	5,055	100				
f. Followed up with you regarding something they recommended	AAD03f	1	Very little	621	32	1,611	31				
		2	Some	462	24	1,236	25				
		3	Quite a bit	369	20	931	19	**2.1**	2.1		.00
		4	Very much	229	12	600	12				
		—	Not applicable	243	12	682	13				
			Total	1,924	100	5,060	100				
g. Asked questions about your educational background and needs	AAD03g	1	Very little	635	33	1,691	33				
		2	Some	492	26	1,301	26				
		3	Quite a bit	355	19	922	18	**2.1**	2.1		.00
		4	Very much	218	11	571	12				
		—	Not applicable	220	11	570	11				
			Total	1,920	100	5,055	100				

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

Seniors

Item wording or description	Variable name	Values[c]	Response options	Frequency Distributions[a] Cal State LA Count	Cal State LA %	California State Count	California State %	Statistical Comparisons[b] Cal State LA Mean	California State Mean	Effect size[d]
h. Actively listened to your concerns	AAD03h	1	Very little	345	18	793	16			
		2	Some	550	28	1,432	28			
		3	Quite a bit	511	27	1,434	28	2.5	2.6 ** ▽	-.08
		4	Very much	354	18	1,014	20			
		—	Not applicable	165	9	380	7			
			Total	1,925	100	5,053	100			
i. Respected your identity and culture	AAD03i	1	Very little	103	5	262	5			
		2	Some	325	17	834	17			
		3	Quite a bit	558	29	1,481	29	3.1	3.1	.01
		4	Very much	696	36	1,747	35			
		—	Not applicable	239	13	736	15			
			Total	1,921	100	5,060	100			
j. Cared about your overall well-being	AAD03j	1	Very little	280	14	605	12			
		2	Some	499	26	1,285	25			
		3	Quite a bit	483	25	1,420	28	2.7	2.7 * ▽	-.07
		4	Very much	469	25	1,285	25			
		—	Not applicable	190	10	466	9			
			Total	1,921	100	5,061	100			
4. Thinking about academic advising, about how often did someone at your institution discuss the following with you?										
a. Your academic goals and future plans	AAD04a	1	Never	158	8	398	8			
		2	Rarely	397	21	900	18			
		3	Sometimes	544	28	1,506	30			
		4	Often	423	22	1,212	25	3.2	3.3 * ▽	-.06
		5	Very often	306	16	847	17			
		—	Not applicable	85	5	193	4			
			Total	1,913	100	5,056	100			
b. How your major or expected major relates to your goals and future plans	AAD04b	1	Never	217	11	478	9			
		2	Rarely	325	17	813	16			
		3	Sometimes	490	25	1,426	29			
		4	Often	442	24	1,199	24	3.2	3.3	-.04
		5	Very often	362	19	941	19			
		—	Not applicable	81	4	199	4			
			Total	1,917	100	5,056	100			
c. Special opportunities (study abroad, internship, service-learning, research, etc.)	AAD04c	1	Never	441	23	815	16			
		2	Rarely	390	20	1,034	20			
		3	Sometimes	439	23	1,369	27			
		4	Often	291	15	856	17	2.7	2.9 *** ▽	-.15
		5	Very often	212	11	634	13			
		—	Not applicable	145	8	344	7			
			Total	1,918	100	5,052	100			
d. Participation in co-curricular activities (organizations or clubs, performing arts, sports, etc.)	AAD04d	1	Never	520	27	1,118	21			
		2	Rarely	397	21	1,125	22			
		3	Sometimes	423	23	1,151	23			
		4	Often	228	12	712	15	2.5	2.7 *** ▽	-.13
		5	Very often	158	9	473	10			
		—	Not applicable	181	10	466	9			
			Total	1,907	100	5,045	100			

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

Seniors

Item wording or description	Variable name	Values[c]	Response options	Frequency Distributions[a] Cal State LA Count	Cal State LA %	California State Count	California State %	Statistical Comparisons[b] Cal State LA Mean	California State Mean	Effect size[d]
e. Resources for your well-being (health, counseling, financial guidance, etc.)	AAD04e	1	Never	337	17	805	16			
		2	Rarely	403	21	994	20			
		3	Sometimes	517	27	1,422	28			
		4	Often	325	17	882	18	2.8	2.9 * ▽	-.07
		5	Very often	198	10	595	12			
		—	Not applicable	135	7	357	7			
			Total	1,915	100	5,055	100			
5. How much have each of the following helped you develop your academic goals and future plans?										
a. Academic advisor, faculty, or staff assigned to advise you	AAD05a	1	Very little	419	22	1,051	21			
		2	Some	553	29	1,428	29			
		3	Quite a bit	468	25	1,313	26	2.4	2.4	-.04
		4	Very much	296	16	823	17			
		—	Not applicable	167	9	419	8			
			Total	1,903	100	5,034	100			
b. Academic advisor(s) available to any student	AAD05b	1	Very little	469	24	1,275	25			
		2	Some	568	30	1,390	28			
		3	Quite a bit	412	22	1,092	22	2.3	2.3	.00
		4	Very much	245	13	655	13			
		—	Not applicable	207	11	619	12			
			Total	1,901	100	5,031	100			
c. Faculty or instructor(s) *not* assigned to advise you	AAD05c	1	Very little	475	25	1,147	23			
		2	Some	499	26	1,309	26			
		3	Quite a bit	332	18	973	19	2.2	2.3 * ▽	-.07
		4	Very much	218	12	647	13			
		—	Not applicable	382	20	957	19			
			Total	1,906	100	5,033	100			
d. Online advising system (degree progress report, etc.)	AAD05d	1	Very little	466	24	1,033	21			
		2	Some	431	23	1,140	23			
		3	Quite a bit	325	17	1,042	21	2.3	2.4 *** ▽	-.16
		4	Very much	255	13	918	18			
		—	Not applicable	427	22	887	17			
			Total	1,904	100	5,020	100			
e. Website, catalog, or other published sources	AAD05e	1	Very little	449	24	1,053	21			
		2	Some	501	27	1,366	27			
		3	Quite a bit	368	19	1,128	22	2.2	2.4 *** ▽	-.11
		4	Very much	230	12	731	14			
		—	Not applicable	352	18	753	15			
			Total	1,900	100	5,031	100			
f. Student services staff (career services, academic support, Trio, etc.)	AAD05f	1	Very little	572	30	1,508	29			
		2	Some	412	22	1,153	23			
		3	Quite a bit	228	12	695	14	1.9	2.0 * ▽	-.07
		4	Very much	131	7	389	8			
		—	Not applicable	557	29	1,284	25			
			Total	1,900	100	5,029	100			
g. Success or academic coach	AAD05g	1	Very little	547	29	1,460	29			
		2	Some	287	15	729	15			
		3	Quite a bit	146	8	444	9	1.8	1.9	-.02
		4	Very much	106	6	273	6			
		—	Not applicable	815	42	2,127	41			
			Total	1,901	100	5,033	100			

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

Seniors

Item wording or description	Variable name	Values[c]	Response options	Frequency Distributions[a] Cal State LA Count	Cal State LA %	California State Count	California State %	Statistical Comparisons[b] Cal State LA Mean	California State Mean	Effect size[d]
h. Peer advisor or mentor	AAD05h	1	Very little	461	24	1,266	25			
		2	Some	342	18	900	18			
		3	Quite a bit	227	12	655	13	**2.1**	2.1	.01
		4	Very much	155	8	392	8			
		—	Not applicable	721	37	1,801	35			
			Total	1,906	100	5,014	100			
i. Friends or other students	AAD05i	1	Very little	189	10	437	9			
		2	Some	476	25	1,346	27			
		3	Quite a bit	608	32	1,606	32	**2.8**	2.8	-.03
		4	Very much	517	26	1,417	28			
		—	Not applicable	112	6	227	5			
			Total	1,902	100	5,033	100			
j. Family members	AAD05j	1	Very little	365	19	916	18			
		2	Some	430	23	1,255	25			
		3	Quite a bit	447	24	1,202	24	**2.6**	2.6	-.01
		4	Very much	476	25	1,267	25			
		—	Not applicable	186	10	387	8			
			Total	1,904	100	5,027	100			
k. Other, please specify:	AAD05k	1	Very little	2	4	9	6			
		2	Some	7	10	16	11			
		3	Quite a bit	15	21	9	5			
		4	Very much	19	27	47	28			
		—	Not applicable	29	38	90	50			
			Total	72	100	171	100			

6. Regarding academic advising, who has been the most helpful and in what way?

This final question asked students to respond in an open text box. Comments were recorded for 353 first-year students and 945 seniors. Responses are provided in your "NSSE20 Student Comments" report and in a separate SPSS data file.

These open-ended responses appear exactly as respondents entered them and may not be suitable for distribution without prior review.

NSSE 2020 Academic Advising

Detailed Statistics[e]

California State University, Los Angeles

First-Year Students

Variable name	N	Mean		Standard error[f]		Standard deviation[g]		DF[h]	Sig.[i]	Effect size[d]
								Comparisons with:		
	Cal State LA	Cal State LA	California State	Cal State LA	California State	Cal State LA	California State	California State		
AAD01a	770	1.94	1.90	.045	.026	1.24	1.29	3,162	.445	.03
AAD01b	752	1.77	1.61	.048	.027	1.31	1.31	3,117	.004	.12
AAD01c	721	1.03	1.02	.046	.026	1.25	1.24	3,022	.890	.01
AAD01d	718	1.08	1.19	.047	.028	1.27	1.34	1,249	.044	-.08
AAD01e	703	0.76	0.80	.046	.025	1.21	1.20	2,985	.395	-.04
AAD01f	717	1.14	1.25	.052	.029	1.39	1.41	3,031	.064	-.08
AAD03a	743	2.78	2.79	.034	.018	0.91	0.85	1,178	.740	-.01
AAD03b	746	2.83	2.86	.032	.017	0.86	0.83	1,223	.389	-.04
AAD03c	751	2.96	2.98	.033	.018	0.89	0.86	1,230	.759	-.01
AAD03d	750	2.86	2.85	.034	.019	0.92	0.91	3,088	.871	.01
AAD03e	714	2.45	2.37	.038	.022	1.01	1.04	2,967	.087	.07
AAD03f	677	2.43	2.39	.039	.022	1.03	1.03	2,802	.300	.05
AAD03g	677	2.32	2.29	.040	.022	1.05	1.04	2,836	.521	.03
AAD03h	691	2.67	2.69	.037	.021	0.96	0.96	2,856	.570	-.02
AAD03i	703	3.18	3.17	.032	.018	0.85	0.84	2,875	.732	.01
AAD03j	710	2.88	2.87	.035	.020	0.94	0.95	2,937	.870	.01
AAD04a	747	3.44	3.38	.042	.024	1.16	1.15	3,030	.202	.05
AAD04b	745	3.45	3.38	.042	.024	1.16	1.16	3,026	.162	.06
AAD04c	728	2.91	3.02	.046	.026	1.25	1.21	1,203	.041	-.09
AAD04d	715	2.79	2.90	.048	.026	1.27	1.24	1,181	.054	-.08
AAD04e	734	3.29	3.25	.044	.024	1.19	1.16	2,987	.386	.04
AAD05a	710	2.51	2.46	.037	.021	0.99	0.97	2,878	.228	.05
AAD05b	675	2.53	2.38	.038	.021	0.99	0.96	2,712	.001	.15
AAD05c	578	2.24	2.11	.042	.023	1.01	0.98	2,372	.006	.13
AAD05d	568	2.20	2.21	.042	.024	1.00	1.00	2,325	.958	.00
AAD05e	598	2.23	2.27	.039	.022	0.95	0.97	2,495	.452	-.04
AAD05f	556	2.14	2.21	.041	.024	0.96	1.00	956	.143	-.07
AAD05g	489	2.13	2.09	.046	.026	1.03	1.01	2,029	.451	.04
AAD05h	535	2.29	2.32	.045	.025	1.05	1.03	2,254	.553	-.03
AAD05i	727	2.79	2.79	.036	.020	0.98	0.94	1,175	.958	.00
AAD05j	724	2.80	2.83	.039	.021	1.06	1.01	1,170	.472	-.03

See the endnotes on the last page of this report.

NSSE 2020 Academic Advising

Detailed Statistics[e]

California State University, Los Angeles

Seniors

Variable name	N	Mean		Standard error[f]		Standard deviation[g]		DF[h]	Sig.[i]	Effect size[d]
								Comparisons with:		
	Cal State LA	Cal State LA	California State	Cal State LA	California State	Cal State LA	California State	California State		
AAD01a	1,886	2.12	2.12	.032	.020	1.37	1.39	6,835	.998	.00
AAD01b	1,860	1.86	1.80	.032	.020	1.37	1.40	3,425	.104	.04
AAD01c	1,782	1.35	1.46	.034	.021	1.43	1.43	6,572	.004	-.08
AAD01d	1,760	0.99	1.05	.031	.019	1.31	1.32	6,556	.090	-.05
AAD01e	1,715	0.60	0.59	.028	.017	1.14	1.14	6,397	.767	.01
AAD01f	1,733	0.93	0.96	.033	.020	1.36	1.36	6,454	.502	-.02
AAD03a	1,867	2.56	2.66	.022	.013	0.95	0.93	3,297	.000	-.11
AAD03b	1,860	2.68	2.71	.022	.013	0.93	0.92	6,765	.134	-.04
AAD03c	1,825	2.62	2.69	.023	.014	0.97	0.95	3,247	.008	-.07
AAD03d	1,863	2.61	2.70	.023	.014	1.01	0.98	3,276	.001	-.09
AAD03e	1,758	2.21	2.11	.025	.016	1.05	1.05	6,371	.001	.10
AAD03f	1,686	2.14	2.14	.026	.016	1.06	1.06	6,107	.946	.00
AAD03g	1,700	2.10	2.10	.025	.016	1.04	1.04	6,221	.926	.00
AAD03h	1,757	2.49	2.58	.024	.015	1.02	1.01	6,455	.003	-.08
AAD03i	1,676	3.09	3.08	.023	.014	0.92	0.92	6,007	.721	.01
AAD03j	1,731	2.67	2.74	.025	.015	1.04	1.01	3,012	.022	-.07
AAD04a	1,825	3.19	3.26	.028	.017	1.20	1.17	6,712	.022	-.06
AAD04b	1,832	3.23	3.28	.030	.017	1.28	1.22	3,154	.154	-.04
AAD04c	1,770	2.70	2.90	.032	.018	1.33	1.27	3,059	.000	-.15
AAD04d	1,726	2.50	2.66	.031	.019	1.29	1.29	6,331	.000	-.13
AAD04e	1,778	2.80	2.89	.030	.018	1.25	1.26	6,497	.011	-.07
AAD05a	1,736	2.38	2.42	.025	.015	1.03	1.03	6,377	.133	-.04
AAD05b	1,694	2.27	2.27	.025	.015	1.02	1.03	6,138	.916	.00
AAD05c	1,534	2.21	2.28	.026	.016	1.04	1.04	5,645	.023	-.07
AAD05d	1,482	2.25	2.43	.028	.017	1.07	1.09	2,636	.000	-.16
AAD05e	1,559	2.24	2.35	.026	.016	1.03	1.03	5,867	.000	-.11
AAD05f	1,356	1.94	2.01	.027	.016	0.99	1.00	5,134	.033	-.07
AAD05g	1,099	1.83	1.85	.030	.018	1.00	1.01	4,063	.607	-.02
AAD05h	1,196	2.06	2.06	.030	.018	1.05	1.04	4,440	.851	.01
AAD05i	1,791	2.79	2.82	.023	.014	0.97	0.96	6,610	.351	-.03
AAD05j	1,717	2.59	2.60	.027	.016	1.10	1.08	6,373	.735	-.01

See the endnotes on the last page of this report.

Endnotes

a. Column percentages are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Percentages may not sum to 100 due to rounding. Counts are unweighted; column percentages cannot be replicated from counts.

b. All statistics are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Unless otherwise noted, statistical comparisons are two-tailed independent *t* -tests. Items with categorical response sets are left blank.

c. These are the values used to calculate means. For the majority of items, these values match the codes in the data file and codebook.

d. Effect size for independent *t*- tests uses Cohen's *d* ; *z*- tests use Cohen's *h* .

e. Statistics are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Categorical items are not listed.

f. The 95% confidence interval for the population mean is equal to the sample mean plus or minus 1.96 times the standard error of the mean.

g. A measure of the amount individual scores deviate from the mean of all the scores in the distribution.

h. Degrees of freedom used to compute the *t* -tests. Values differ from Ns due to weighting and whether equal variances were assumed.

i. Statistical comparisons are two-tailed independent *t* -tests or *z* -tests. Statistical significance represents the probability that the difference between your students' mean and that of the students in the comparison group is due to chance.

j. Statistical comparison uses *z*- test to compare the proportion who responded (depending on the item) "Done or in progress" or "Yes" with all who responded otherwise.

k. Mean represents the proportion who responded (depending on the item) “Done or in progress” or "Yes."

Key to symbols:

▲ **Your students' average** was significantly higher ($p < .05$) with an effect size at least .3 in magnitude.

△ **Your students' average** was significantly higher ($p < .05$) with an effect size less than .3 in magnitude.

▽ **Your students' average** was significantly lower ($p < .05$) with an effect size less than .3 in magnitude.

▼ **Your students' average** was significantly lower ($p < .05$) with an effect size at least .3 in magnitude.

Note: It is important to interpret the direction of differences relative to item wording and your institutional context.