ITS Homepage

Information Technology Services @MyCalStateLA

Student IT Resources

calstatela.edu/its

We can help you...

Unlock your **Portal** or **GET** account

Set up Microsoft Authenticator (MFA)

Secure your account after a phishing (scam) attempt

access to **free** and **discounted** tech resources you can get as a student

Download the **Ask CalStateLA** app to get answers to campus related questions!

In-Person
ITS Help Desk
Library Palmer Wing Lobby
Open Access Labs

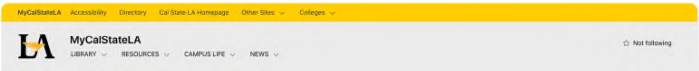
After Hours
323-343-6170
helpdesk@calstatela.edu
DM us **@MyCalStateLA**

Submit Ticket
on **ServiceNow**
through the Portal

Like and follow us
@MyCalStateLA

Portal Resources

Access **MyCalStateLA Portal**, your gateway to campus IT resources at my.calstatela.edu, or click from the University homepage banner.



- Adobe Creative Cloud Pro Plus ★
- Canvas ★
- ChatGPT Edu ★
- CSU Learn ★
- GET ★
- LinkedIn Learning ★
- Email ★
- Navigate LA Appointment Scheduling ★
- ServiceNow ★
- Zoom ★

Adobe Creative Cloud Pro Plus

Adobe Creative Cloud suite: 20+ applications for free.

Canvas

Access class assignments and deadlines. Collaborate with professors and classmates.

ChatGPT.edu

Enhance your learning with AI-powered support for writing, research, and problem-solving across subjects.

CSU Learn

A soft skills learning portal for Cal State LA students.

GET

Enroll in classes, view transcripts, financial aid info, and more.

LinkedIn Learning

Build your technical, creative, and professional skills!

Microsoft 365 (Email and more!)

Manage your campus email and install Microsoft 365 Office apps on up to 15 devices.

Navigate

Schedule advising appointments, plan your academic path, and connect with campus support services.

ServiceNow

Submit tickets for help with campus technology issues.

Zoom

Connect with peers and faculty through web conferences when schedules don't match.



Online Resources

calstatela.edu/its/remote-access

A one-stop-shop for various types of online resources for students! From collaboration tools (Zoom, Teams), remote access to campus open access labs (OALs), MyTools (on-demand software), and security connection (VPN). Stay connected with one another and continue learning from anywhere with internet connection.

Must Have Mobile Apps



GETmobile
See class and exam schedules, campus Starbucks line, metro info, and more!

Canvas Student
Access course content. Search "CalStateLA" with no spaces.

LinkedIn Learning
Learn technical, creative, or professional skills. Earn certificates.

Microsoft 365 (Office)
5 terabyte cloud storage (OneDrive), work on reports (Word), slideshows (PowerPoint), collaborate (Teams), and email.

Adobe Creative Cloud Pro Plus
Photoshop, Express, Firefly, Lightroom, Acrobat, and more.

Zoom Cloud Meetings
Video and web conferencing tool.

Grammarly@edu
Review your spelling, detect plagiarism, correct writing errors, and become a better writer.

ChatGPT
Chat with one of the most sophisticated AI assistants in the world to help you in school!

Microsoft Authenticator
Add an extra layer of security to your login with quick and easy multi-factor authentication (MFA).

RAVE Guardian
Enhance your safety on campus with emergency alerts, safety features, and quick access to officers at the Department of Public Safety.

Open Access Labs or OAL

calstatela.edu/oal

- Annex Link (ST E191)
- Engineering and Technology (ET C255)
- King Hall (KH D151)
- Salazar Hall (SH C358)

Note: Reserve one of our Group Study or Smart Rooms to practice group presentations or work on group projects.
Access OALs remotely at: remoteaccess.labstats.com/calstatela

ITS Training Program



The ITS Training Program provides workshops and on-demand learning resources. Explore productivity tools and emerging tech. Learn and level up in our hands-on workshops. calstatela.edu/workshops

ITS Accessibility

ITS Accessibility promotes a proactive digital accessibility environment for students, faculty, and staff. Learn about our services and how you can do your part to keep our campus inclusive. Visit calstatela.edu/accessibility or scan the QR code. You may also email accessibility@calstatela.edu for assistance.

Accessibility Homepage

Keep Your Account Secure

- 2-Step Verification secures your account. Register your device at calstatela.edu/mfa

Multi-Factor Authentication (MFA)

- **Forgot your password**? You can reset your password without having to call us. Register for the **password reset** available at id.calstatela.edu. Do NOT share your password with anyone!



- And remember, think twice before you click. Don't be a victim of **phishing email scams**! Visit calstatela.edu/phishing for more information.

Semester Technology Loan Program

Devices are available to all eligible full-time students on a first-come, first-served basis, subject to availability. calstatela.edu/its/techloan

Technology Loan Program